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Troubleshoot something that's not working on Facebook

- 1 Refresh the page.
- 2 Close the page and reopen.
- 3 Clear your cache by going to your browser settings.
- 4 Try again with a different browser (example: if you're on Chrome, try Firefox).
- 5 Restart your computer.

facebook : help

On Android, go to your phone Settings --> Apps --> Facebook. Tap on Storage and then tap on CLEAR CACHE button